BLACKTHORNE

BUSINESS MANAGEMENT SYSTEM POLICY
for our **Quality, Environmental & Information Security Systems**

It is the policy of Blackthorne International Transport Limited to maintain a Business Management System designed to meet the requirements of ISO 9001:2015 (Quality), ISO 14001:2015 (Environmental) and ISO27001:2017 (Information Security) (or any other standard in line with Annex SL Structure) in pursuit of its primary objectives, the purpose and the context of the organisation.

It is the policy of Blackthorne to:

➢ give satisfaction to all of our customers, stakeholders and interested parties whenever possible, meeting and exceeding their expectations;

➢ fulfil all compliance obligations, codes of practice and all other requirements applicable to our activities including the nature, scale and environmental impacts of its activities and services and, as such, are committed to also satisfy applicable requirements related to Information Security and the continual improvement of our Business Management System;

➢ reduce and, where possible, avoid hazards; prevent injury and ill health; protect the environment, including prevention of pollution; use sustainable resources; mitigate climate change; protect biodiversity and ecosystems and meet any other specific commitments which are relevant to the context of the Blackthorne's operation;

➢ provide the necessary resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met;

➢ ensure that all employees are made aware of their individual obligations in respect of this Quality, Environmental & Information Security policy;

➢ maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on "risk";

➢ make the details of our policy known to all interested parties, including external where appropriate, and determine the need for communication and by what methods relevant to the Business Management System;

➢ ensure we have systems, documentation and working practices in place to protect our interested parties' personal data processed in our physical and electronic systems, and to demonstrate this through the actions of our competent, knowledgeable and appropriately trained staff team.

This Quality, Environmental & Information Security policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets.

Customer service is an essential part of the Quality, Environmental and Information Security process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and the environment and its impact on customer service and of the products or services that we provide.

To ensure Blackthorne maintains its awareness for continuous improvement, the Business Management System is regularly reviewed by the Senior Management Team to ensure it remains appropriate and suitable to our business. The Business Management System is subject to monthly internal audits and annual external audits.

Scope of the Information Security aspects of this Policy
The scope of this policy relates to the use of the database and computer systems operated by Blackthorne at its office in Thorpe, in pursuit of Blackthorne's business of providing a freight transport service to its customers globally. It also relates where appropriate to external risk sources including functions which are outsourced.

Adrian Creagh
Managing Director